



No Quarter Aquatics LLC

1704 E Arlington Blvd.
Suite A
Greenville, NC 27858
252-864-5988

AQUARIUM MAINTENANCE AGREEMENT

Date:	File Number:
Phone Number:	Type/Size of Tank:

This agreement is effective from _____ to _____ and is between **No Quarter Aquatics LLC** and _____ (hereinafter referred to as "client") who resides at _____.

This agreement constitutes permission to enter the above address and perform fish tank maintenance duties as outlined below.

Any changes to this agreement must be completed in writing or they will be null and void. **No Quarter Aquatics LLC** has the right to make any changes to this agreement at will and without notice. With any changes, a new agreement will be presented before any new services are rendered.

Type of cleaning: Tank Cleaning Fish Care / Disease Control Other: _____

How Often: One time Weekly Bi-Monthly Other: _____

Preferred Days: Mon Tues Wed Thurs Fri Sat Sun

Preferred Time: 8-12 12-4 4-9

Rate: \$_____ per weekly cleaning \$_____ per bi-monthly cleaning
\$_____ per monthly cleaning \$_____ other services

Payment for Services: Cash Check Credit Card

Card Type: Visa MC

Name on Card: _____

Card #: _____ Exp. Date: _____

3 digit #: _____

Permission to charge card monthly on the 1st of the month: Yes / No

Signature: _____

**In the event of a returned check, the client must pay the entire invoice and a \$30 fee promptly via cash only.*

Key Release: Left at designated place Kept for future use Mailed

**There will be a \$5 fee for every future pickup*

Any problems with the tank and/or concerns: _____



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POLICIES AND PROCEDURES

The client hereto agrees as follows:

1. **No Quarter Aquatics LLC** and its employees agree to provide services stated in this contract in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against **No Quarter Aquatics LLC** or its employees, unless arising from gross negligence on the part of **No Quarter Aquatics LLC**. The client must notify us within 24 hours of scheduled service if there are any problems.
2. **No Quarter Aquatics LLC** prefers that alarms are kept off for the day of cleaning. If the alarm must be on and the alarm is triggered, **No Quarter Aquatics LLC** is not responsible for any fees associated with alarm.
3. **No Quarter Aquatics LLC** requires that all pets be secured before service is completed. We reserve the right to refuse service because of unsecured or aggressive animals.
4. Basic maintenance services include water change/refill, gravel/sand vacuum, thorough cleaning of algae from glass surfaces and equipment, and rinsing of accessible filters. Additional services come at additional fees.
5. Client understands all tank supplies (excluding testing materials) must be provided. **No Quarter Aquatics LLC** agrees to provide all testing materials if water testing is requested. Please have extra filter medias available for when a change is required.
6. The Client understand that the aquarium must always be in operable condition. **No Quarter Aquatics LLC** is not responsible for any faulty equipment or leaks. If the equipment is purchased from us, the client must follow the factory claim or return procedures.
7. **No Quarter Aquatics LLC** is not responsible for any damage to the home or office due to any leaks or equipment malfunction.
8. **No Quarter Aquatics LLC** is not responsible for the death of any fish, coral or other living sea creature (ie. Macro algae, inverts).
9. **No Quarter Aquatics LLC** will not accept time-specific calls as we can not guarantee specific times accurately. A three-hour window is acceptable.
10. **No Quarter Aquatics LLC** will not be responsible for any keys that the client has mailed to us.
11. **No Quarter Aquatics LLC** reserves the right to deny service or terminate service because of safety concerns, financial concerns, aggressive or misbehaved animals, or inappropriate or uncomfortable situations.
12. **Payment is expected before services are rendered for one time visits only. All other payments will be scheduled monthly and will be due on the 1st of the month. A late fee of \$20 will apply after 15 days. In the event of additional unforeseen visits or other costs (such as food, chemicals or supplies), payment is expected within 5 days of the completion of services or a late charge of \$20 will be applied.**
13. **Cancellations must be received 2 days prior to scheduled service or a \$30 cancellation fee will apply.**

By signing below, the client fully understands and agrees to the contents of this agreement:

Client's signature

Date